



**Chesterfield Police Department
Service Quality Evaluation**

Male _____ Female _____

Under 21 _____ 21-30 _____ 31-40 _____ 41-50 _____ 51-60 _____ Over 60 _____

Resident of the City of Chesterfield Yes _____ No _____

Please answer only the questions that are applicable to your contact.

1. Did the officer treat you with courtesy and respect? Yes ___ No ___
2. Did the officer present a positive and professional image by his/her dress, demeanor and mannerisms? Yes ___ No ___
3. Did the officer appear to be knowledgeable and well versed on the subject you and he/she were dealing with or did the officer direct you to the appropriate service for assistance? Yes ___ No ___
4. Did the officer's level of concern seem appropriate for the situation? Yes ___ No ___
5. Did the officer respond in a timely manner? Yes ___ No ___
6. In general do you feel police are needed to provide a safe community? Yes ___ No ___
7. In general, do you feel the Chesterfield Police do a good job of providing Police service to the community? Yes ___ No ___

8. What services would you like to see the Police provide for the community?

9. If you are a Chesterfield resident, please identify any problems or concerns that exist in your neighborhood?

Comments _____

Optional:

Name and Address _____

Please return to the Office of the Chief of Police, 184 Chesterfield Industrial Blvd. Chesterfield, MO 63005